

## **Purchase and return conditions (EN)**

The form for dissolution / withdrawal can be found on the second page of this document (filling in the form is not mandatory, but recommended).

After the customer or a third person designated by the customer received the product, the customer has 14 days to return the product (this does not apply to personalized merchandise). After the customer requested a withdrawal, the money will be transferred to their bank account within the next 14 days. If the customer keeps one or more products from the order, they will only receive the money back from the products they returned, so not the shipping and administration costs.

Clothing, tote bags and similar products fall into the regular return policy, which means that the customer will receive the full amount of money back when returning their ordered products, if this is done within the 14 days period.

This does not apply when the products contain traces of use; such as stains, wear or other types of damage, that appeared after the products were opened. When the customer returns merchandise with damage, the costs of this damage will not be refunded and will be charged to the customer.

Sealed products including cd's and lp's can not be returned after removing the sealing from the products.

The shipping costs need to be paid by the customer, unless it was discussed otherwise. If this is the case, this needs to be mentioned in the form of withdrawal.

## Form for dissolution / withdrawal (EN)

Only fill in and send this form if you want to withdraw or dissolve the agreement.

To Michelle David V.o.F., Lijndraaier 140, 1625 ZT Hoorn, The Netherlands:

I / We (\*) hereby inform you that I / We (\*) withdraw our agreement concerning the sale of the following products / the delivery of the following services (\*):

Ordered on (\*)/ received on (\*) :

Name /Names consumer(s) :

Address consumer(s) :

Signature consumer(s) :  
*[only necessary when this form is submitted on paper]*

Date :

*(\*) Strike out what does not apply.*